



Let's Put Coronavirus Out Of Business!

At Paul Davis, the health and safety of our customers and employees is our highest priority. In response to the public health situation related to coronavirus (COVID-19), we are diligently monitoring updates from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and medical professionals to ensure we are taking the necessary precautions to ensure our customer's health and safety is at the forefront of how we serve you.

Practicing Good Hygiene Etiquette

All of our Paul Davis professionals are following preventative safety measures:

- Cleaning our hands often, 20 seconds with soap.
- Using hand sanitizer when available.
- Keeping a safe distance (6 feet) from people who are sneezing/coughing.
- Cleaning frequently touched surfaces.

Keeping Our Customers Safe

- Cleaning and applying disinfectants is what Paul Davis does on an everyday basis. We have the tools to address viruses, bacteria, microbial growth and other pathogens.
- Before entering a customer's home or property, we will communicate that we're healthy and ask if our customer is as well.
- Instead of shaking hands with a customer, we may say hello by "elbow tapping".
- We will utilize shoe covers to prevent tracking in contaminants.
- Upon request from the customer, we will wear a face mask upon entering the property.
- We will provide customers with information about protecting their health and safety.
- All customers may ask questions regarding the virus and we will answer according to the most recent company update and procedure.

What Can You Do To Help?

- Let us know in advance of your appointment if you have any concerns or if you would like us to take special precautions.
- Inform us if anyone in the household has health issues, like the flu or a cold.
- Let us know if you would like us to limit the amount of information we leave behind and we can make adjustments or email information instead.



If you would like more information on the latest news to help prevent the spread of COVID-19 in your everyday practices, please visit [CDC.gov](https://www.cdc.gov) or [Coronavirus.gov](https://www.coronavirus.gov) for daily updates. Thank you for your continued confidence and trust in Paul Davis. Your comfort and safety are extremely important to us and we look forward to providing the best, and most accommodating, customer experience possible.

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Solutions Built On

Expertise | 

Safety Protocols: COVID-19= SARS CoV-2

With Paul Davis, you can expect complete mitigation, restoration, reconstruction, and disinfection as needed, for both residential and commercial properties. You can rest assured that we will always treat your property and people involved with the utmost empathy and respect in the face of these trying circumstances.

A BRIEF GUIDE ON THE TECHNICIANS APPROACH WHEN DISINFECTION IS NEEDED

Purpose: To provide Paul Davis employees with guidance and education for cleaning, disinfecting and proper PPE regarding the COVID-19 virus (Coronavirus).

Phase I – An initial assessment of the facility and development of a written Response Plan. The plan would include coordination with the facility management. The plan review and acceptance form the basis of the working emergency response actions.

Phase II – Ready Status – Once alerted by the appropriate facility staff, Paul Davis would dedicate resources (decontamination equipment and supporting products) to the facility. Documentation of all actions and proposed protocols for a given situation would be reviewed, maintained and readily available to the facility coordination team.

Phase III – Mobilization of equipment and personnel to coordinate and begin decontamination activities as directed by the Site-Specific Plan and the facility's response team. Documentation of all actions taken, disposal of waste products, equipment decontamination, would be provided to the facility's coordination team for records and distribution as they deemed appropriate.

PROPER PERSONAL PROTECTIVE EQUIPMENT

Paul Davis employees encounter a variety of bacteria, molds, viruses and pathogens daily. For example, mold remediation and sewage cleanups have the potential to expose employees to a variety of hazardous substances. By selecting the proper PPE, correctly wearing the PPE selected and disposing of potentially contaminated PPE, Paul Davis employees take the necessary steps to protect themselves on each and every job. The Cleaning and Disinfecting process for the Corona virus should be treated in the same manner as Cleaning and Disinfecting for a Category 3 loss or a mold remediation. If we follow the proper protocols during these steps, we will set the job up for a proper decontamination phase.

1) An N-95, half face respirator with N-95 cartridges or full-face respirator with N-95 cartridges.

*Everyone needs to have a respiratory medical exam to wear these. OSHA3789info.pdf

2) Eye protection either Safety glasses or a splash shield.

3) Hand protection some type of disposable nitrile/latex gloves.

4) In some cases, such as hospitals, senior homes where the virus has already made its presence known a Tyvek suit will be necessary.

PPE should be donned and doffed appropriately. Proper disposal of potentially contaminated PPE is critical to protect employees and any other structure they may enter. Respirators should be cleaned according to manufacturer's instructions upon every use and stored according to OSHA guidelines when not in use.

OSHA dictates that anyone that uses a respirator, must be medically cleared and fit tested prior to wearing one